



FREQUENTLY ASKED QUESTIONS COMMUNITY DISTRIBUTION REGISTRATION FROM JULY 22 TO SEPTEMBER 20, 2024

I have not received my QR code coupons after registering, either by email or by post. What should I do?

It is essential to have your QR code in your possession when picking up your order at your delivery site, except for members whose delivery is by bus (Abitibi-Témiscamingue administrative region) and by boat (Minganie MRC, Gulf of Saint Lawrence MRC, and La Romaine Reserve). Your QR code comes from the "WWFN Portal." If you do not have your QR code coupons, check your email and spam folders. If you still cannot find them, you can contact the community distribution manager, Mrs. Nancy Dumont, at adm.peches@malecites.ca or 418-860-2393.

Without your QR code coupons, the delivery personnel will not be able to give you your order, and the Nation will have to send it to you later, with shipping fees.

I want to change the delivery site after receiving the confirmation of my order. Can I pick up my order at the new delivery site?

The answer is yes! You first need to inform the community distribution manager who will issue new QR code coupons for the new site. QR code coupons are linked to delivery sites and allow us to calculate the required quantities based on various delivery sites when shipping community boxes. QR code coupons are not transferable between sites as they are specifically assigned to a single site.

If I can't be there at the appointed time, can someone else pick up my order for me?

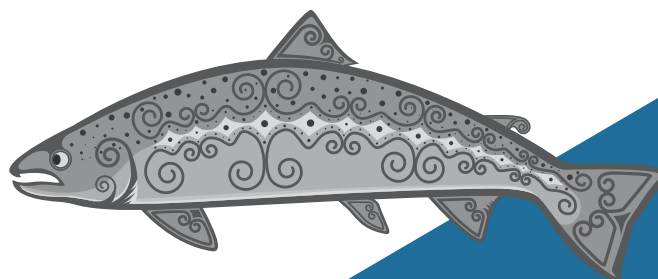
The answer is yes! However, it's crucial that this person has your QR code to pick up your order at the same delivery site you selected.

Is it possible to submit my form via email?

The answer is no! You should refer to the documents that were sent to you. All the information you need to proceed with your registration is mentioned there. The documents are available at any time on the WWFN website under the "Our Services" tab and then "Community Distribution."

I've changed my address and WWFN hasn't been notified. Can I do this?

The answer is yes! Update your contact information by clicking [here](#) or contact the registrar by email at registraire@malecites.ca or by phone at 418-860-2393.



**We remind you that
you have until
September 20, 2024
at 5:00 PM to register!**