

FREQUENTLY ASKED QUESTIONS

Community Distribution 2026

The registration period for the community food distribution will run from August 11 to October 9, 2026.

I didn't receive my QR code coupons after registering, either by email or by mail.

What should I do?

First, check your inbox and your spam folder. If you still can't find your QR code, contact Nancy Dumont at adm.peches@malecites.ca or at 418-860-2393, ext. 220. Your QR code is required to pick up your order, except for deliveries made by bus (Abitibi-Témiscamingue) or by boat (Minganie, Gulf of St. Lawrence, and La Romaine).

Please note: QR codes will be resent to all registered members a few days before deliveries begin.

I'd like to change my delivery location after receiving my order confirmation. Is that possible?

Yes. You'll need to contact the community distribution coordinator to request the change. New coupons with QR codes will then be sent to you.

Each QR code is linked to a specific pickup location. It helps us plan the number of boxes to be shipped to each location. Therefore, QR codes cannot be used at a pickup location other than the one indicated on your confirmation.

If I can't be there at the agreed-upon time, can someone else pick up my order for me?

Yes. However, please note that it is very important for that person to have your QR code in order to pick up your order at the same pickup location you selected.

Can I submit my form by email?

No. To ensure that requests are processed efficiently and to avoid errors, forms must be submitted either by mail or online through the member portal on the PNWW website. Unfortunately, forms sent by email cannot be accepted.

I've changed my address and haven't notified the PNWW. Can I do that?

Yes. Update your contact information in your Member Area on the PNWW website or contact the registrar by email at registraire@malecites.ca or by phone at 418-860-2393, ext. 210.

**Nous vous
rappelons que
vous avez jusqu'au
9 octobre pour
vous inscrire**